



# WHY CHOOSE US?



We are a family run business located in Abergavenny, South Wales and have just celebrated 10 years of excellent customer service.

We consider ourselves very lucky to live and work in this beautiful area which allows us to have a continuous, growing, working radius of up to 60 miles.

We provide a professional service all year round and are committed to providing you, our customers, with high quality timber buildings and fencing solutions with a friendly and efficient service, come rain or shine.

# Overview:

- Professional Approach
- Quality Staff
- Quality Equipment
- Competitively Priced

# 1. Professional Approach - Why choose us?

## 1.1 Reliable Service

- \* On time; every time
- \* Go the extra mile
- \* Current customers happy and satisfied

## 1.2 Flexible Methods

- \* Listen to our customers' needs
- \* Practical and agreed solutions
- \* Not at all rigid in implementation

## 1.3 Three Tier Customer Contact

- \* Managing Director as Contracts Manager
- \* Deputy Contracts Manager as well
- \* Office Hub in Abergavenny

## 1.4 Working Locally

- \* Ease of contact
- \* Speed of contact
- \* Speed of resolution

## 1.5 Health and Safety

- \* Great emphasis and effort on H&S
- \* High standard implemented
- \* Multi million pounds Public Liability insurance policy

## 2. Quality Staff - Why choose us?

- 2.2 Trained to the highest standards
- 2.2 Mature and Experienced
- 2.2 All staff DBS checked

## 3. Quality Equipment - Why choose us?

- 3.2 Continuous investment in new and additional machinery
- 3.2 All equipment fit for purpose
- 3.2 Well maintained and reliable

## 4. Competitively Priced - Why choose us?

- 4.2 Keep to budget
- 4.2 Suggest new efficiencies every year
- 4.2 More “bang for your buck”
- 4.2 Provide a competitive three year contract, if required.



## FAQ

- We maintain properties in Wales for people who live all over the world e.g. Dubai, Italy, France & Chicago.
- We have renewed contracts year after year for the last 10 years
- We are proud to have built these contracts on trust, reliability and excellent customer service
- Fencing – the wood that we use are from sustainable forests and pressure treated to the highest spec
- We always use recycled water where possible to help save on the environment as well as keeping our carbon footprint low. E.g. Water butts
- We can extend the life of a fence post by using bitumen seal
- Sheds – We put water proof membrane between the base and the shed to help maintain a damp free shed
- We always use a high grade felt to ensure it lasts longer than standard
- We offer a full made to measure service for fencing and sheds.





